
**Office equipment — Minimum
information to be included in
specification sheets —**

**Part 2:
Class 3 and Class 4 printers**

*Équipements de bureau — Information minimale devant figurer dans
les notices techniques —*

Partie 2: Imprimantes classe 3 et classe 4



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Foreword

ISO (the International Organization for Standardization) and IEC (the International Electrotechnical Commission) form the specialized system for worldwide standardization. National bodies that are members of ISO or IEC participate in the development of International Standards through technical committees established by the respective organization to deal with particular fields of technical activity. ISO and IEC technical committees collaborate in fields of mutual interest. Other international organizations, governmental and non-governmental, in liaison with ISO and IEC, also take part in the work.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular, the different approval criteria needed for the different types of document should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see www.iso.org/directives or www.iec.ch/members_experts/refdocs).

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO and IEC shall not be held responsible for identifying any or all such patent rights. Details of any patent rights identified during the development of the document will be in the Introduction and/or on the ISO list of patent declarations received (see www.iso.org/patents) or the IEC list of patent declarations received (see patents.iec.ch).

Any trade name used in this document is information given for the convenience of users and does not constitute an endorsement.

For an explanation of the voluntary nature of standards, the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the World Trade Organization (WTO) principles in the Technical Barriers to Trade (TBT) see www.iso.org/iso/foreword.html. In the IEC, see www.iec.ch/understanding-standards.

This document was prepared by Joint Technical Committee ISO/IEC JTC 1, *Information technology*, Subcommittee SC 28, *Office equipment*.

This third edition cancels and replaces the second edition (ISO/IEC 11160-2:2013), which has been technically revised.

The main changes compared to the previous edition are as follows:

- a reference to ISO/IEC 17629 has been added;
- a reference to ISO 9296 has been added.

A list of all parts in the ISO/IEC 11160 series can be found on the ISO and IEC websites.

Any feedback or questions on this document should be directed to the user's national standards body. A complete listing of these bodies can be found at www.iso.org/members.html and www.iec.ch/national-committees.

Office equipment — Minimum information to be included in specification sheets —

Part 2: Class 3 and Class 4 printers

1 Scope

This document specifies the minimum information to be included in the specification sheets of Class 3 and Class 4 printers in order for users to compare the characteristics of different machines. The term “specification sheets” applies to documents which describe the performance characteristics of the printers to be included in instruction manuals, product brochures or on websites.

This document applies to printers that can be operated in an office environment. Printers requiring specially equipped rooms or specially instructed operators are not considered in this document.

NOTE This document is intended to facilitate users in selecting a printer which meets their requirements. The ISO/IEC 11160 series deals with different classes of printers, such as class 3 and class 4 printers shown in [Table C.1](#) of [Annex C](#). Elements for classification of printers is given in [Annex A](#). Detailed descriptions of class 3 and class 4 printers are specified in [\(3.4\)](#) and [\(3.5\)](#). Serial printers which are classified as class 1 or class 2 printers as defined and covered in ISO/IEC 11160-1:1997, Annex C.

2 Normative references

The following documents are referred to in the text in such a way that some or all of their content constitutes requirements of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

ISO 7779, *Acoustics — Measurement of airborne noise emitted by information technology and telecommunications equipment*

ISO 9295, *Acoustics — Determination of high-frequency sound power levels emitted by machinery and equipment*

ISO 9296, *Acoustics — Declared noise emission values of information technology and telecommunications equipment*

ISO/IEC 17629, *Information technology — Office equipment — Method for measuring first print out time for digital printing devices*

ISO/IEC 19752, *Information technology — Office equipment — Method for the determination of toner cartridge yield for monochromatic electrophotographic printers and multi-function devices that contain printer components*

ISO/IEC 19798, *Information technology — Office equipment — Method for the determination of toner cartridge yield for colour printers and multi-function devices that contain printer components*

ISO/IEC 24711, *Information technology — Office equipment — Method for the determination of ink cartridge yield for colour inkjet printers and multi-function devices that contain printer components*

ISO/IEC 24734, *Information technology — Office equipment — Method for measuring digital printing productivity*

3 Terms and definitions

For the purposes of this document, the following terms and definitions apply.

ISO and IEC maintain terminological database for use in standardization at the following addresses:

- ISO Online browsing platform: available at <https://www.iso.org/obp>
- IEC Electropedia: available at <https://www.electropedia.org/>

**3.1
printer**
physical device which contains image transducer, marking process, paper transport mechanism device and hardcopies original electronic input image on paper

Note 1 to entry: This may also contain other functional unit, such as *raster image processor (RIP)* (3.2).

**3.2
raster image processor
RIP**

device which converts coded character data and/or vector data into raster data

**3.3
unit of printing**

size of a partition with which a source file can be partitioned into blocks of data that correspond to a mechanical unit

**3.4
class3 printer**

device which accept only "raster data" or "character data, encoded character data and raster data", and the minimum print unit is one page

Note 1 to entry: The source file from the user may have vector data if the system has a RIP, but the file sent to the printer does not contain any vector data.

Note 2 to entry: Input data may be compressed.

Note 3 to entry: Emulation of class 1 and/or class 2 printers may be supported.

Note 4 to entry: For example, a laser printer receives bit stream of Kanji characters that are generated in the host computer.

**3.5
class4 printer**

device which accept character data, coded character data, raster data, or vector data as input data, and the minimum printing unit is one page

Note 1 to entry: Emulation of class 1 and/or class 2 printers may be supported.

Note 2 to entry: Page Description Language (PDL) is supported.

Note 3 to entry: For example, a laser printer that accepts PDL input.

**3.6
paper grammage**

gram per square metre (g/m^2) of paper

Note 1 to entry: "paper weight" or "media weight" are also used.

4 Test and measurement conditions

Unless otherwise specified, all tests and measurements shall be conducted at the following conditions:

- a) temperature: 23 °C ± 5 °C
- b) relative humidity: 50 % ± 20 %
- c) line voltage: rated input voltage
- d) line frequency: rated frequency
- e) paper size: A4
- f) paper grammage: 60 g/m² to 90 g/m²
- g) paper transport direction: standard direction

The test pattern is shown in [Annex B](#).

[Annex B](#) is derived from ISO/IEC 10561, where the guideline (character art, size, etc.) is given for the creation of the test target. So long as the document is text only, a bit of modification causes no influence over the results of measurement.

For a monochrome test pattern, all letters should be black. For a colour test pattern, arbitrary letters should be colourized by using the primary colorants of the printer.

Besides A4 paper size, the size most commonly used in the country may be used, both for the test page and the copies. This shall be indicated in the specification sheet.

5 Information to be included in the specification sheets

[Table 1](#) defines, for each parameter, the name of the parameter and a short description of the entry. These constitute the information to be included in the specification sheet. Parameters whose properties shall be included in the specification sheets are marked as “R” (required), while other parameters whose properties are recommended to be included are marked as “O” (optional).

The heading of the specification sheet shall indicate that it has been prepared in accordance with this document, i.e. ISO/IEC 11160-2. For every parameter, if a special instruction is not given, the name of the parameter of [Table 1](#) shall be used without change. Non-applicable parameters may be ignored, without changing the order of remaining parameters.

Additional parameters may be adjacently inserted to the related parameter in [Table 1](#) for the purpose of describing the function which is not covered by other parameters.

For a parameter with voluminous description, it may be stated separately and may use a figure or a table. In such case, the caption of the figure or the table shall be identical to the name of parameter shown in [Table 1](#).

The “Remarks and examples” column is provided for the persons who prepare the information sheet, and it is not intended to appear in the specification sheet. The column includes informative examples and normative test methods and descriptions. Test methods to be applied, when not defined in other International Standards, are defined in this column.

Whenever a capacity is given in sheets, the reference paper grammage (g/m²) shall be specified.

Numbers attached to parameters are not normative but only for convenience.

The example of the specification sheets is shown in [Annex D](#).

Table 1 — Information to be included

Parameter	R/O	Description of the entry	Remarks and examples
1 General data			
1.1 Printer class	O	Class 3 or class 4 printer	Specified in (3.4) and (3.5).
1.2 Machine name, model and/or model number	R	Product name, model number	
1.3 Type	O	State the machine type	State if the machine is portable, desktop or floor-standing for the standard configuration, without optional devices.
1.4 Printing method	R	The printing process used	Such as ink-jet, thermal transfer, electro-photographic (laser), electrophotographic (LED).
1.5 Print resolution	R	Indicate horizontal and vertical dots per 25,4 mm (dpi), in this order. The maximum value shall be indicated in the order of horizontal and vertical. The design capability of the machine to place the dots.	Note that the theoretical writing resolution and the actual printing resolution may be different. If the dot density can be stepped up and down, all grades should be indicated. If technologies which can improve apparent resolution (line smoothing technology, bit depth control for each dot, etc.) are applied, resultant resolution, its method or trade name of such technology should be additionally indicated.
1.6 Tone	O	Indicate the available number of tone or colours in design theory.	
2. Performance data			
2.1 Warm-up time	R	Time required by a device to recover from off state given by the difference in FPOT between off state and ready state.	The determination shall be made according to ISO/IEC 17629.
2.2 Recovery time	R	Time required by a device to recover from sleep state given by the difference in FPOT between sleep state and ready state.	The determination shall be made according to ISO/IEC 17629.

Table 1 (continued)

Parameter	R/O	Description of the entry	Remarks and examples
2.3 First print out time (FPOT)	R	Number of seconds between the initiation of the job until the complete exit of the first sheet. A pointer to the full test report.	The determination shall be made according to ISO/IEC 17629. In addition to the FPOT from Ready on the left, there are two FPOT items as options. 1) FPOT from Sleep The time from the start of the job in the sleep state to the time when the first sheet is completely discharged is described in seconds. 2) FPOT from Off Describe in seconds the time from the start of the job immediately after turning on the power to the time when the first sheet is completely discharged.
2.4 Continuous print speed	O	Measure the time (t in second) from just after complete discharge of the first sheet to end of discharge of the last sheet ($n=n_{th}$ sheet) for more than one minute. The sustained throughput (S) is calculated using following formula: $S = \frac{60}{t \div (n - 1)}$ For printers with duplex mode, measure the throughput at duplex printing mode. Indicate: for simplex print: pages/min; for duplex print: images/min (doubling S obtained from the above formula).	The continuous print speed shall not include the time for maintenance, such as cleaning. Significant digits for the sustained throughput (S in sheets/min) are: for less than 10 sheets/min: two digits; "0" can be deleted and make integer number (for example, 6,0 to 6); for 10 pages/min or more and less than 100 pages/min: two digits or three digits may be selected at company's option; for 100 pages/min or more: three digits. Describe the value whether it is for monochrome, colour or both. For the test pattern, see Clause 4 .
2.5 Printing productivity	R	State ESAT parameters and a pointer to the full test report.	The determination shall be made according to ISO/IEC 24734.
3 Control			Parameter 3.2 may be described together with parameter 3.1 at the end of 3.1.
3.1 Interface for hardware connection	R	State the hardware connections available. and the name of standard for connection, etc.	For example, IEEE1284, USB, 100BASE-TX/10BASE-T, wireless LAN(IEEE 802.11b). For optional feature, state as it is.
3.2 Interface for connection control	O	Identify communication protocols.	For example, TCP/IP, IPX/SPX, IPP, IPPS, etc.
3.3 Command	R	Identify page description language, emulation and/or host-based.	
3.4 Supported operating systems	O	Identify the supported operating systems.	

Table 1 (continued)

Parameter	R/O	Description of the entry	Remarks and examples
3.5 Processor	O	Identify the trade name and clock frequency of processor.	
3.6 Memory			This parameter may be described together with parameters 3.6.1 and 3.6.2.
3.6.1 Standard memory	R	Describe the capacity of memory in number of bytes.	Megabyte (MB) or gigabyte (GB), etc.
3.6.2 Optional memory	O	Describe the capacity of optional memory in number of bytes. Method of installation may also be described.	Megabyte (MB) or gigabyte (GB), etc. Name of card or DIMM type may also be described.
3.6.3 Mass storage	O	Describe the capacity of mass storage in number of bytes.	If the mass storage is optional, describe as it is.
4 Fonts			
4.1 Standard fonts	O	List fonts or indicate number of fonts available in the printer. List the character set of standard equipment available.	Times Regular Type 1, Roman Italic True Type, 35 Type 1 fonts, 45 True Type.
4.2 Optional fonts	O	List fonts and character set optionally available. List the methods for optional font handling capability.	Download from a host computer. Additional mass storage needed for fonts.
5 Paper and paper handling			Parameters 5.1 to 5.5 for each paper input device may be described together.
5.1 Paper type	R	List paper type available.	Plain paper, recycled paper, coated paper, labels, postcards, envelopes, etc. If paper types are different between paper input devices, describe them for each input device.
5.2 Paper size	R	State paper size by the name of standard paper sizes or in millimetres (mm) of paper which is acceptable for the printer.	Name of standard paper sizes (ISO 216): A4, B4, etc. For free size paper, indicate in millimetres (mm) of width (maximum and minimum) and length (maximum and minimum), etc. If these are not same between paper input devices, describe them for each device.
5.3 Printable area	O	State the print margin.	For example, print margin for top, bottom and both sides is 4,1 mm.
5.4 Paper grammage	R	Minimum and maximum in g/m ² .	Describe for each paper feeding device.
5.5 Paper input tray and capacity	R	State the capacity for each paper feeder in number of sheets and paper grammage.	Manual, cassette, tray, drawer, etc. Indicate standard paper feed device or optional. Indicate how many paper feed devices can be installed at one time. Indicate paper feed direction, if applicable.

Table 1 (continued)

Parameter	R/O	Description of the entry	Remarks and examples
5.6 Paper output tray and capacity	R	State the capacity for each output tray both in number of sheets and paper grammage, with face-up or face-down. State the same for an additional output tray.	If there are differences in capability for paper size, paper grammage or paper types for each tray, describe them.
5.7 Finishing features	O	Describe the finishing features.	Offsetting, punching, sorting, collating, binding, stapling, folding, addressable bins, mail box, etc. Optional devices shall be indicated as optional.
6 Automatic duplex printing	O	Indicate available (standard or optional), or not available. Indicate available paper size, paper grammage and paper types.	
7 Physical characteristics			
7.1 Dimensions	R	Indicate width x depth x height in millimetres.	Indicate if it is the envelope around or if trays, knobs or other are not included.
7.2 Space required for printing and operation	O	Indicate space (width x depth x height in millimetres) required for printing and operation. Graphical explanation is acceptable. For printing: indicate machinery space required for printing. If it varies with paper, describe such condition. For operation: indicate machinery space required for operation, such as paper handling and jam removal.	Indicate if it is with or without accessories. Operation means paper handling, jam removal, replacing consumables.
7.3 Weight	R	Indicate installed weight in kilograms.	Indicate if it is with or without accessories and supplies. Indicate weight with consumable supplies (the state of ready to print), without paper.
8 Operating environment	O	Indicate minimum and maximum ambient temperature, and range of relative humidity for printing.	This indication is intended to give the user a guide to the expected machine operating environment.
9 Power source			Entries of parameters 9.1 to 9.3 may be combined and described as power source. Entries of parameters 9.4 to 9.5 may be combined and described as power consumption.
9.1 Rated voltage or voltage range	R	Expressed in volts.	Indicate if AC or DC. For AC power: indicate the number of phases. For DC power: indicate if built-in battery. Indicate tolerances.
9.2 Rated frequency or frequency range	R	Expressed in hertz.	For AC power only.

Table 1 (continued)

Parameter	R/O	Description of the entry	Remarks and examples
9.3 Current	0	Maximum current in amperes.	The maximum current shall be measured and indicated in amperes. This measurement shall be made with all the settings that can have an influence on the current value set to produce the maximum value. The inrush current at the starting of the machine shall not be considered for this indication, but shall be taken into consideration for the specification of the fuses. Indicate if special main fuses are required. Specify for both basic and maximum configuration. The maximum configuration means the configuration that requires the highest current. Exclude the current for the additional devices with independent power source.
9.4 Power	R	Indicate maximum power in kilowatts or watts.	The maximum power shall be measured and indicated in kilowatts or watts. This measurement shall be made with all the settings that can influence on the current value set to the case producing the maximum value. Indicate the value at the rated input voltage. Exclude the power for the additional devices with independent power source.
9.5 Average power consumption	0	Average power consumption per hour in kilowatts or watts for: — operating; — ready; — power save mode. Specify for both basic and maximum configuration. In the case different results obtained from monochrome and colour, indicate both or higher value.	Measure power consumption during stable printing by using integrating type instrument. For the test pattern, see Clause 4. Measure for the basic configuration and describe as it is. Measurement for the maximum configuration with additional devices may be described.
9.6 Typical electricity consumption (TEC)	0	Describe the TEC value for a week.	Report three significant digits in kWh. Measuring method and notation system shall comply with International Energy Star Program.

Table 1 (continued)

Parameter	R/O	Description of the entry	Remarks and examples
10 Relevant laws and standards			Parameters 10.1 to 10.3 may be described together.
10.1 Equipment safety regulations	O	List the applicable standards or laws.	
10.2 Electromagnetic compatibility (EMC)	R	State the specifications, standards or regulation that the equipment complies with.	Compliant with class B of VCCI (Voluntary Control Council for Interference by Information Technology Equipment)
10.3 Environmental regulations	O	State the specifications, standards that the equipment complies with.	For example, International Energy Star Program, acquisition of Eco label.
11 Emissions			
11.1 Acoustical noise	R	Sound power levels and sound pressure levels: — operating; — ready. Required: — the declared mean A-weighted sound power level, $L_{WA,m}$; — the statistical adder for verification, K_v.	The determination shall be made according to ISO 7779 and ISO 9295. The reference box specified in ISO 7779 includes, unless otherwise specified, cassette, trays and raised parts of the printer. Declared in accordance with ISO 9296. The determination shall be made according ISO 9296. Specify the configuration used. Option: — the declared mean A-weighted emission sound pressure level, $L_{pA,m}$ — the statistical upper limit A-weighted sound power level, $L_{WA,c}$
11.2 Heat emission	O	The heat emission per hour shall be indicated in joule (J) or kilo joule (kJ), for three conditions specified under parameter 9.5.	For estimating purposes, it may be considered that the power consumed by a printer is nearly completely transformed in heat. Heat emission in [kJ/h] = Power consumption[kW]/3 600 NOTE: 1 kJ/h = 1 kW/3 600 s
12 Consumable supplies	R	(List the consumable items which are replaceable by customer.) Describe method for the determination of toner/ink cartridge yield.	For example, toner cartridge capable of 10000 pages. The determination shall be made according to ISO/IEC 19752: for monochromatic electrophotographic printers The determination shall be made according to ISO/IEC 19798: for colour electrophotographic printers The determination shall be made according to ISO/IEC 24711: for colour inkjet printers
13 Optional equipment	O	List the optional or accessory equipment.	For example, duplex device, additional cassette, mounting, etc.

Table 1 (continued)

Parameter	R/O	Description of the entry	Remarks and examples
14 Accessory list	0	List accessories in the package. If the cartridge in the package is different capacity with the consumable supply shown in parameters 12, indicate the capacity.	For example, operation manual, CD(s) with printer software, toner cartridge (2 000 pages), etc.
15 Other features	0	Describe other features.	Such as self-diagnosis function.

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Annex A (informative)

Elements for classification of printers

A.1 Characteristics of the input data to the printer

- Character data or coded character data
- Raster data
- Vector data

A.2 Smallest unit of printing

- One page or less than one page, for example several lines.

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Annex B **(informative)**

Test pattern

For the test pattern, the target document shown in the following page should be used. This pattern is based on ISO/IEC 10561:1999, Annex B (Pattern B). The target document should be rendered in 10 point size in a fixed-width Courier font (or nearest equivalent).

In the case a different test pattern is used, differences should be written in the specification sheet. For reference, the image of actually used test pattern is recommended to be attached to the specification sheet.

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Target document

E X P R E S S M A I L

October 17, 1990

Northern Lights Color Works, Inc.

Dr. Harold M. Smith

8934A North Main Street w105 97H

North Rutherford, New Jersey 78916-9596

Re: X3/SD-10, October, 1989

Accredited Standards Committee ; X3-Information Processing Systems

Dear Dr. Smith:

Following our recent discussion, I want to provide you this additional information on X3 Standing Documents.

There is a series of documents. They were developed by X3 and the X3 Secretariat. The series provides an information data base on Accredited Standards Committee X3 - Information Processing Systems. The documents are updated periodically, each on an individual basis.

This series is designed to serve several needs:

first, they describe X3, and explain its program ;
second, they teach members of X3 committees the operational procedures of X3 ; and
third, they insure systematic administration according to procedural requirements of the American National Standards Institute and the X3 Secretariat.

We have found that this set of documents serves well as guidance to the Secretariat staff, as well as to the several working subgroups, members and officers.

You had asked for a partial listing of the Standing Documents. I am pleased to provide them as follows:

X3/SD-0	Informational Brochure-January 1989
X3/SD-1	Master Plan-January 1988
X3/SD-1B	Master Plan(Operational)-April 1989
X3/SD-2	Organization and Procedures-July 1987
X3/SD-3	Project Proposal Guide-May 1987
X3/SD-4	Projects Manual-August 1988
X3/SD-5	Standards Criteria-September 1984

Perhaps a few more words of explanation about the last document would be helpful to you.

X3 subgroups produce a required annual report to X3 using the format described in this report. They do so according to the schedule defined in X3/SD-6, Membership and Officers.

I hope that this additional information is helpful to you. Should you wish to obtain copies of the listed documents, I will be pleased to provide them to you.

With warm personal regards,

Jonathan

ABC Institute NEDET

Washington, D. C. 34921-2654

Annex C (informative)

Classification of printers

Table C.1 — Class 1 to class 4 printer classification

No			Class 1	Class 2	Class 3	Class 4
1	Unit of printing	Less than one page	x	x		
		One page			x	x
2	Input data	Character data or coded character data	x	x	x	x
		Raster data		x	x	x
		Vector data				x
3	Comments			The source file from the user may have vector data if the system has a host RIP, but the file sent to the printer does not contain any vector data. Dumb printers are also included in this class.	The source file from the user may have vector data if the system has a host RIP, but the file sent to the printer does not contain any vector data. Emulation of class 1 and/or class 2 printers may be supported. Input data may be compressed. Dumb printers are also included in this class.	Supports PDL. Emulation of class 1 and/or class 2 printers may be supported.
4	Printer examples		Character printers only Daisy wheel Wire dot Ink-jet Thermal	PC and hard copy printer Daisy wheel Wire dot Ink-jet Thermal	Laser LED LCD Ink-jet	Laser LED LCD Ink-jet Thermal

Class is defined by the maximum capability of the printer.

This annex is intended for the printer manufacturers to classify their printers so that the appropriate specifications can be generated based on ISO/IEC 11160-1 for Class 1 and Class 2 or ISO/IEC 11160-2 for Class 3 and Class 4.

Annex D (informative)

Example of a layout for a specification sheet

1. General data

1.1 Printer class	Class 4
1.2 Name and model number	
1.3 Type	Desk-top
1.4 Printing method	Electrophotographic, laser
1.5 Print resolution	Horizontal; 1 200 dpi Vertical; 600 dpi
1.6 Tone	Maximum 64 levels per dot for C, M, Y and K

2. Performance data

2.1 Warm-up time	less than..... sec (at 23 °C)
2.2 Recovery time	less than..... sec (at 23 °C)
2.3 First print out time	
Monochrome print	 sec.
Colour print	 sec.
2.4 Continuous print speed	
Monochrome prints	 PPM (A4, simplex), IPM (A4, duplex)
Colour prints	 PPM (A4, simplex), IPM (A4, duplex)
2.5 Printing productivity	
Estimated saturated throughput (ESAT)	 ipm (monochrome simplex prints) ipm (colour simplex prints)

Full test report: URL: XXXXXXXX

3. Control

3.1 Interface	IEEE1284, USB, (optional:100 Base-TX/10 Base-T)
3.2 Network protocols	Optional: TCP/IP, IPX/SPX
3.3 Command	