
**Information technology — Service
management —**

**Part 2:
Guidance on the application of service
management systems**

AMENDMENT 1

Technologies de l'information — Gestion des services —

*Partie 2: Directives relatives à l'application des systèmes de
management des services*

AMENDEMENT 1





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Published in Switzerland

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This document was prepared by Joint Technical Committee ISO/IEC JTC 1, *Information technology*, Subcommittee SC 40, *IT Service Management and IT Governance*.

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